



**CORROSION CONTROL**

## **QUALITY POLICY**

BAC Corrosion Control Limited specialises in the following activities through its offices in Telford (UK), Tripoli (Libya) and Dubai (UAE):

- Design, manufacture, supply and installation of cathodic protection systems and components, power control systems and pin brazing equipment.
- Provision of cathodic protection and pin brazing services.
- Product stockholder, specialist distributor and supplier of cathodic protection and pin brazing equipment.

In line with our with our mission statement, the company endeavours to satisfy or exceed customer expectations and is committed to a policy of quality management throughout its activities, ensuring that the service/product quality satisfies the specific contractual obligations of our customers together with the requirements specified in BS EN ISO 9001:2008 and any other relevant documents which augment this standard including the adherence to statutory and regulatory requirements.

It is the policy of the company to supply products/services of a quality that will merit and earn customer satisfaction, thus enabling the company to retain our existing customers and to generate new customers through a policy of continual improvement of our systems and working practices.

Systems are in place to assess the effectiveness of the quality system with regular meetings being held to review performance and the quality objectives with any additional quality objectives/measures being introduced as considered necessary by the management in line with the company's business requirements. These reviews will also consider the continuing suitability of the Quality Policy.

All personnel share responsibility for the quality of the products/services supplied to our customers and the company will provide reasonable access for our customer's representatives to discharge their quality responsibilities.

New and existing personnel are made aware of the company's quality policy either during ongoing training sessions or company induction. It will also be made available to all interested parties through the company website.

The Managing Director has given the Management Representative full authority to carry out the quality policy of the company and all company personnel are required to cooperate with the Management Representative in carrying out this task.

The quality manual and the associated procedures are approved by the undersigned as the authoritative documents relating to quality management within the Company.

**APPROVED BY:** \_\_\_\_\_

A P Gerrard – Managing Director